



The policy of Landor Cartons Ltd is to manufacture and supply to our customers packaging products which always meet their quality requirements, that are manufactured and delivered in accordance with their specifications, contractual, industry, environmental and legislative standards, and supported by a high quality of service.

This policy is a confirmation of our commitment to focus on the needs of our customers, and by working with our interested parties to fulfil and exceed our customer's needs; and to adapt and improve our system based on our customers and Landor Cartons Ltd changing requirements.

It is the policy of Landor Cartons Ltd to adopt and comply with the BS EN ISO 9001:2015 standard as the model used for our Quality Management system.

The levels of control adopted will be based on perceived risk, using a process based approach, and enacted using a plan, do, check, act philosophy to give assurance to our customers that their needs and requirements will be fully met. Adequate and necessary resources will be provided for the functioning of the quality management system.

Appropriate quality system objectives will be set and regularly reviewed; performance against these targets will be measured and reported to senior management.

This policy and the scope of the quality management system will be regularly reviewed in light of the strategic position and direction of Landor Cartons Ltd.

It is a mandatory requirement that all personnel involved comply with the policies, systems and procedures defined herein. No deviation is permitted without the approval of the Managing Director.

The Unit Quality Representatives have been appointed for each unit. They have the delegated authority and responsibility to maintain the Quality management System and the organisational freedom to recognise and resolve quality problems. When necessary they have the authority to issue a 'STOP WORK' instruction until the unsatisfactory condition has been corrected.

The ultimate authority and responsibility within Landor Cartons Ltd, for all quality matters is vested in the Managing Director.

This Policy will be communicated to all employees, and made available to interested third parties.

Signed
Managing Director

date..... *16th December 2021.*